Frequently Asked Questions

- Q: Is the water in the guest room drinkable?
- A: All the water in the guest room can be used as drinking water.
- Q: Do you sell drinks and snacks in the hotel?
- A: Vending machines for alcohol, soft drinks, and ice cream are installed in the vending machine corner on the 1st floor.
- It is sold at the shop on the 1st floor. (Open until 22:00)

After 22:00, vending machines for snacks, sweets, and cup noodles are available at the vending machine corner on the 1st floor.

Please use it because it is installed.

- Q: Don't you have an ice machine in the hotel?
- A: A free ice machine is installed in the vending machine corner on the 1st floor, so please use it. There is an ice bucket next to the ice machine, so please use it.
- Q: Don't you have a microwave in the hotel?
- A: A microwave oven is installed in the vending machine corner on the 1st floor, so please use it.
- Q: Is Wi-Fi unavailable?
- A: Free Wi-Fi is available in the hotel. The password is Umihikari phone number 0597897000. There is a microwave oven in the vending machine corner on the 1st floor, so please use it.
- Q: where is the smoking area?
- A: There are smoking areas on the 1st and 2nd floors. No smoking inside the hotel.

 In addition, smoking is prohibited in the parking lot. Thank you for your cooperation.
 - Q: What are free rentals?
- A: Trouser press, iron, humidifier, mobile phone charger, nail clippers, thermometer, hanger rack Adhesive plaster, sewing set, shogi, Othello, playing cards can be borrowed free of charge at the front desk, so please inquire.
- Q: Where are the fishing spots located? What can you catch in the sea in front of you?
- A: Cast fishing and long-distance basket fishing at Shichiri Mihama Beach, easy surf fishing at Onigajo, Nigijima fishing port, Yuuki fishing port

How about gomoku fishing at Atashika Fishing Port, Isozaki Fishing Port, and Onigajo Caisson? You can catch flounder, yellowtail, dolphinfish, plated fish, red sea bream, bigfin reef squid, and bonito.

In surf fishing, you can catch gasilla, squid, and filefish.

- Q: Is it okay to wear a yukata and slippers inside the hotel?
- A: It is okay to move around in yukata and slippers in the hall, but please change into your shoes when you go out.

Thank you. Shoes are available in the yukata room in the 1F lobby.

- Q: Do you have disposable slippers?
- A: If you would like to use disposable slippers, please let the front desk know.
- Q: Are there no towels or bath towels in the public bath?
- A: Please bring your own a towel from your room.
- Q: Is there a convenience store nearby?
- A: There is a Family Mart in front of the Aeon Kumano store. (About 5 minutes by car)
- Alternatively, there is a Lawson in front of Kimoto Elementary School. (About 5 minutes by car)
- Q: Can I bring manga and DVDs from the manga room to my room?
- A: We are lending it for free. Please come to the front desk with the manga you want. Please return it to the front desk.
- Q: Why won't my DVD player turn on?
- A: Please plug the black cable coming out from the side of the TV stand into the outlet.
 - Q: Can I reserve a karaoke room?
- A: Reservations are accepted at the front desk.

The microphone will be given to you at the front desk.

Please allow 1 hour per group.